Tender Ref No: RGUKT-B/Proc/MS Windows/T02 /2016, dt.03.06.2016

# **BID DOCUMENT**

# e-Procurement

# **Open Competitive Bid (OCB)**

# For

Supply of 500 No's Microsoft Windows Licenses to

Rajiv Gandhi University of Knowledge Technologies-Basar

**Proprietary & Confidential** 



RAJIV GANDHI UNIVERSITY OF KNOWLEDGE TECHNOLOGIES BASAR MUDHOLE MANDAL, ADILABAD DISTRICT TELANGANA-504107 Phone: 9000665130/9652067897

# **Proprietary & Confidential**

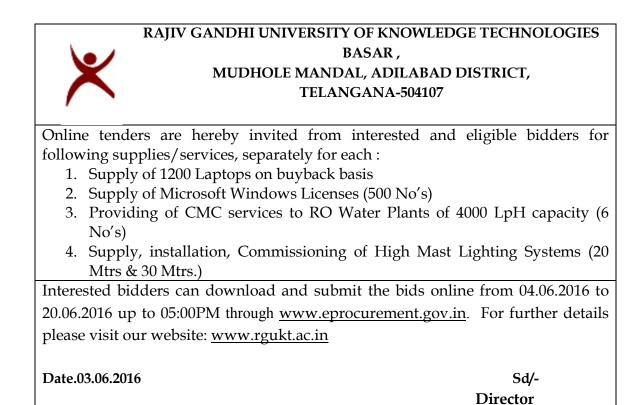
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## News paper advertisement

### e-Procurement Tender Notice



# <u>Time schedule of various tender related events</u> Supply of 500 No's Microsoft Windows Licenses

Bid calling date	03.06.2016
Bid Document fee (Non Refundable)	Rs. 5,000/- (By way of DD from any
	Scheduled Bank)
Bid Documents Downloading Start date	04.06.2016 from 08.00 AM
Bid Document Downloading End Date	20.06.2016 till 05:00 PM
Last date for uploading documents online	20.06.2016 at 05:15 PM.
Last date for Submission of documents (hard copies)	21.06.2016 at 04:00 PM.
Technical Bid opening date/time	22.06.2016 at 03:00 PM.
Price Bid opening date/time	22.06.2016 at 04.00 PM
Contact person	Director, RGUKT, Basar.
Reference No.	RGUKT-B/Proc/MS Windows/T02/2016

**Note:** For the assistance in the online submission issues, the bidder may contact the help desk of M/s.Vayam Technologies (e-procurement) at their e-mail address: <u>helpdesk.eproc@vayamtech.com</u>

### **CLARIFICATIONS:**

i. Queries if any can be made through e-mail only on <u>procurement@rgukt.ac.in</u> on or before 09.06.2016. Queries received via any mode other then e-mail id mentioned above will not be entertained. The queries should only be sent in following format on the official letter head of the company.

S.No.	Page No. (Tender Ref.)	Clause (Tender Ref.)	Description (Tender Ref.)	Query

- ii. The addendum/corrigendum if any shall be published on RUGKT's website i.e. <u>www.rgukt.ac.in</u> as well as on e-procurement platform <u>www.eprocurement.gov.in</u>, by 11.06.2016.
- iii. The Bidders are requested to submit the bids after issue of clarifications duly considering the changes made if any. Bidders are totally responsible for incorporating/complying the changes/ amendments issued if any during pre bid meeting in their bid.

Director, RGUKT-Basar.

### TENDER FORM

#### Not transferable

*Reference No*: RGUKT-Basar/Proc/MS Windows/T02/2016 Dated:03.06.2016

**Subject:** Tender for Supply of Windows Licenses (500 No's) to the RGUKT Basar located in Adilabad District – Reg..

Sir/Madam,

- 1) Bids are invited on the e-procurement platform from the Authorized Microsoft Academic Resellers for supply of 500 No's Microsoft Windows Licenses to RGUKT-Basar. The details of bidding conditions and other terms can be downloaded from our website i.e.www.rgukt.ac.in or form the electronic procurement platform of Government of Telangana i.e. <u>www.eprocurement.gov.in</u>
- 2) Bidders would be required to register on the e-Procurement market place "www.eprocurement.gov.in" and submit their bids online. On registration with the e-Procurement market place they will be provided with a user id and password by the system through which they can submit their bids online.
- 3) The bidders need to scan and upload the required documents as per the Check list given. Such uploaded documents pertaining to technical bid need to be attached to the tender while submitting the bids on line. The attested copies of all these uploaded documents of technical bid, signed undertaking of tenderer should be submitted off line to Director, RGUKT, Basar by 04.00PM of 21.06.2016. The RGUKT will consider only the bids submitted through on-line over the copies of the paper based bids.

4)

- a) The participating bidder/s will have to pay non-refundable tender processing fee Rs.5000/- in the form of Demand Draft drawn from any Nationalized Bank, in favour of The Director, RGUKT, Basar payable at Basar.
- b) Further the bidder/s shall furnish, as part of it bid, the Bid security for the amounts specified in the Section-II of Tender Document be paid in the form of an unconditional and irrevocable Bank Guarantee issued by any Nationalized bank in the standard format as shown in the Tender Schedule or a crossed Demand Draft drawn in favour of The Director, RGUKT, Basar along with bids.
- c) Further all the participating bidders have to electronically pay a non-refundable transaction fee to M/s. APTS, the service provider through "Payment Gateway Service on E-Procurement platform", as per the Government Orders placed on the e-procurement website.

d) RGUKT will not accept the tenders from blacklisted companies or undependable Suppliers whose past performance with RGUKT was found poor due to delayed and/or erratic supplies and those with frequent product failures, and also against whom there have been adverse reports of Sub-Standard Quality / Poor Service of Equipment supplies, as defined in the other parts of the Bidding document.

For any clarification and further details on the above tender please contact Telephone No: 9000665130/9652067897 or Contact Person during office hours.

## STATEMENT OF IMPORTANT LIMITS/VALUES RELATED TO BID

Item	Description
Work Description	Supply of 500 No's Microsoft Windows Licenses
EMD / Bid Security	Rs.70,000/- (Rupees Seventy Thousand only) (by way of Demand Draft or by way of Irrevocable Bank Guarantee from any Scheduled Bank.
Bid Validity Period	90 days from the date of opening of commercial bid
EMD Validity Period	90 days from the date of opening of commercial bid
Variation in quantities/number of residents	<u>+</u> 20 %
Period for furnishing performance Security	Within 10 days from date of receipt of award
Delivery Schedule	The items must be delivered in a single lot within 4 weeks from the date of Letter of Intent.
Performance security value	5 % of contract value
Performance security validity period	14 months from date of commencement of services.
Period for signing the order Acceptance	Within 7 days from date of receipt of notification of award
Payment terms	
Payment of bill	100% against delivery and submission of proof of delivery/delivery challan.
Penalty for delay in supplies	If any or part of items not delivered as per the purchase order during the stipulated time penalty will be calculated on all items as follows: (a)1% for first week (a)2.5% for the second week (a)5% for the 3weeks (a)maximum of 10% for the 4 weeks. If delay continues beyond 4 weeks, contract is liable for cancellation.
Placing work order	<ul> <li>RGUKT, Basar, will place order on identified successful bidder.</li> <li>All the payments shall be made directly by RGUKT, Basar to the successful bidder as per the tender terms and conditions.</li> <li>If decided RGUKT can split the order basing on the quoted price and service track record. The decision of RGUKT is final in this regard.</li> </ul>

	Transaction fee: All the participating bidders who submit the					
	bids have to pay an amount @ 0.04% of their final bid value					
	online with a cap of Rs. 10,000/- for quoted value of					
Transaction Fee	purchase up to Rs.50 crores and Rs.25000/- if the					
	purchase value is above Rs.50 crores & service tax					
	applicable @ 15% as levied by Govt. of India on					
	transaction fee through online in favour of MD, APTS. The					
	amount payable to APTS is non refundable.					
Transaction Fee Payable to	The Managing Director, A.P. Technology Services Ltd.,					
	Hyderabad					
Bid submission	Online through e-procurement platform i.e.					
	www.eprocurement.gov.in.					

### **TENDER SCHEDULE**

### 1. **PREAMBLE**:

The Director, Rajiv Gandhi University of Knowledge Technologies (RGUKT), Basar, invites for supply of 500 No's Microsoft Licenses from the authorized Microsoft Academic Resellers through e-procurement platfrom (i.e. <u>www.eprocurement.gov.in</u>).

### 2. SCOPE OF WORK:

The Scope of work would involve:

i. Supply of Microsoft Licenses as follows:

Part No.	Item Name						Quantity
KW9-	WINHOME	10	SNGL	OLP	NL	Acdmc	500 No's
00311	Legalization GetGenuine						

ii. The Vendor has to deliver the paper/e-licenses and set of software media within four weeks from the date of Letter of Intent to the RGUKT-Basar.

### 3. INCOME TAX:

During the course of the contract period, deduction of income tax and surcharge as in force at source shall be made at the prevailing rate of income tax department issued from time to time of the gross amount of each bill.

### 4. RATES, TAXES AND DUTIES:

All the rates in the tender shall be inclusive of all statutory compliances like PF, ESI, Service Tax, VAT, etc.

### 5. ELIGIBILITY CRITERIA:

- i. Registration of the Name of the firm/company with the Registrar of firms/companies of State Government or Government of India.
- ii. The bidder should be a authorized Microsoft Academic Re-seller. Such that the bidder should attach the authorization certificate from the Microsoft.
- iii. The bidder should have conducted business in India for more than 3 years for the Microsoft Products.
- iv. The bidder should have supplied 500 No's of Microsoft Licenses in a single order during the last 3 years (copy of supply orders should be attached).

- v. A certificate of bidders turnover in Rupees for the last three Financial years (i.e.2013-14,2014-15 ?& 2015-16) must be enclosed and be duly certified by the firm of Chartered Accountants.
- bidder should vi. The not have been black-listed by any Government/Department. A certificate on company letterhead, stating that bidder blacklisted the hasn't been by any institution/organization/society/company of the Central/State Government Ministry/department, or its public sector organizations with company stamp and signed by authorized signatory should also be submitted.
- vii. The CST/VAT No. allotted by the sales tax department, as well as TAN number of the firm allotted by the income tax department should be submitted, failing which bidder's bid may be rejected. The bidder should be registered with Service Tax Department of the Government of India and copy of the valid Service Tax Registration No. should also be enclosed
- viii. The bidder should submit latest income tax returns for the last two financial year i.e. 2014-15 and 2015-16.

**Note:** All the certificates furnished along with technical bids should be attested by a Gazetted Officer, counter signed by bidder along with their seal.

The bidders must submit all relevant documentary evidence to support their claim for eligibility in placing bid. The tenders received without the above documents will be rejected.

### 6. **BID PRICE:**

- i. The price should be quoted in Indian Rupees with delivery at RGUKT-Basar, failing which the bid would be rejected. The price shall be written both in figures & words in the prescribed offer form.
- ii. The rates quoted by the bidder shall be fixed for the duration of the contract period and shall not be subject to adjustment on any account. But, any benefit arising out of any subsequent reduction in the prices due to reduction in duty & taxes after the prices are fixed and before the delivery should be passed on to the Purchaser (i.e. RGUKT).
- iii. Any variation arises between unit price and the corresponding quoted total cost then the unit rate will prevail for calculating the total cost.
- iv. If there is a discrepancy between amount in words and figures, the amount in the words will prevail.
- v. Incomplete and/or conditional bids shall be liable to rejection. Prices should be quoted as per the format of price bid.

### 7. DELIVERY SCHEDULE:

- i. The Vendor has to provide license copy and set of software media.
- ii. The vendor has to deliver the media copy to the RGUKT-Basar.
- iii. The delivery period is 4 (Four) Weeks from the date of Letter of Intent.
- iv. In the event of delayed delivery i.e. delivery after the expiry of the delivery period as specified Para 4(iii) herein above, the vendor shall be liable to pay a penalty at a percentage of the value of the undelivered software license subject to a maximum of 10% as detailed below:
- **Note:** If any items or part of items not delivered as per the purchase order during the stipulated time penalty will be calculated on all items pertaining to that location.

@ 1% for the One week@2.5% for Two weeks

@5% for Three weeks

@10% for Four weeks, if delay continues beyond 4 weeks, then the contract is liable to be cancelled.

- v. The delivery not be deemed to be complete until and unless the ordered products are checked and accepted by the RGUKT as per the order and specifications. No installation required for the above products.
- vi. After the delivery is made, if it is discovered that the licenses supplied are not according to our requirement, such supply would be rejected at the supplier's cost.

### 8. PAYMENT TERMS:

- i. 100% payment would be released through RTGS/NEFT/Cheque within 30 days on delivery of items & on receipt of the following details:
  - a. Original invoice duly signed by the authorized signatory.
  - b. Item acceptance certificate duly signed and sealed from authorized representative of RGUKT.
  - c. PAN card, Bank Account details, Bank Address & RTGS details of the agency are to be forwarded along with the invoice.

### 9. EARNEST MONEY DEPOSIT / BID SECURITY:

i. The bid should be accompanied by Earnest Money Deposit (EMD) of Rs.70,000/- by way of crossed Demand Draft / Bank Guarantee drawn from any Nationalized or scheduled Bank in favor of "Director, RGUKT" payable at Basar. ii. The EMD shall not carry any interest.

Tenders received without EMDs (which should be in Cover 'A') will be summarily rejected.

**Forfeiture of the EMD:** the forfeiture of EMD will be made in the following events:

- i. The bidder qualifies as L1 and backs out of the L1 quotes/tender specification/ tender terms & conditions.
- ii. The bidder signs the agreement and furnishes the Security Deposit but backs out of his tender bid.
- iii. The bidder withdraws his tender after acceptance.
- iv. The bidder withdraws his tender before expiry of the validity period of the tender.
- v. The bidder violates any provisions of the terms and conditions of this tender specifications.

#### **REFUND OF EMD:**

- vi. In case of unsuccessful bidder, the EMD will be returned to them after finalization of the L1 vendor.
- vii. The EMD will be returned to the L1 bidder, only after signing of the contract and submission of Security Deposit, completion of formality etc. in all respects to the satisfaction of the RGUKT.

### 10. PERFORMANCE SECURITY DEPOSIT:

- i. The successful bidder has to deposit 5% of the total contract value as performance security deposit in the form of Bank Guarantee from any nationalized bank.
- ii. The Performance Security Deposit / Bank Guarantee of successful Bidder will be retained for the period of contract in force and will be returned after expiry of the contract period, after deducting the outstanding liabilities if any.
- iii. The Performance Security Deposit / Bank Guarantee shall not carry any interest.

#### 11. GUARANTEE:

- i. The Microsoft Licenses being supplied to RGUKT are licensed and legally obtained.
- ii. The vendor shall provide a Certificate of Guarantee guaranteeing the Purchaser-Company of the satisfactory operation of the Microsoft Licenses given by the vendor.

### 12. ROYALTIES AND PATENTS:

Any royalties or patents or the charges for the use or infringement thereof that may be involved in the contract shall be included in the price. Bidder shall protect RGUKT against any claims thereof.

- 13. The RGUKT shall have the right to relax or waive or alter any of the provisions of the tender document.
- 14. If the bidder wishes to depart from the Technical specifications in any respect he shall draw the attention to such points of departure explaining fully the reasons thereof and furnish separately adopting the form as per ANNEXURE-III. Unless this is done, the requirements of the Technical specification will be deemed to have been accepted in every respect. The Company reserves the right to accept/reject any or all of the deviations shown by the bidder.

### 15. INSTRUCTIONS TO BIDDERS

- i. Tenders with over writings, alterations etc., will not be admitted unless they are attested by the bidder. Where there is a discrepancy between the amount (Rupees) in figures and words, the price, which is least of the two, will prevail.
- ii. Bid should be strictly in conformity with the Terms and Conditions mentioned in the tender schedule.
- iii. Bidders are expected to examine all the terms and instructions mentioned in the tender schedule and prepare their proposals accordingly. Failure to provide all requisite information will be at the bidders' own risk and may result in the rejection of the tender.
- iv. All assertions made in connection with the tender are to be supported/ substantiated by relevant documents. The Director, RGUKT,Basar reserves the right to verify the credentials of the bidder as per the eligibility criteria.
- v. The Director, RGUKT,Basar will notify the bidder whose tender has been accepted.
- vi. The successful bidder shall execute an agreement with RGUKT on Nonjudicial stamp paper worth Rs.100/- agreeing to all the conditions of the contract within one week upon intimation of acceptance of Tender. The successful bidder has to submit performance security guarantee after taking

Letter of Intent but before having contract agreement. Failure on enter into an agreement within the stipulated time will result in forfeiture of the EMD.

The Director, RGUKT, Basar reserves the right to issue instructions / modifications at any point of time before award of contract.

#### 16. METHOD OF SUBMISSION:

Bids shall be submitted online on <u>www.eprocurement.gov.in</u> Platform.

- i. The participating bidders in the tender should register themselves free of cost on e-procurement platform in the website <u>www.eprocurement.gov.in</u>
- ii. Bidders can log-in to e-procurement platform in Secure mode only by signing with the Digital certificates.
- iii. The bidders who are desirous of participating in e- procurement shall submit their technical bids, price bids as per the standard formats available at the e-market place.
- iv. The bidders shall sign on all the statements, documents certificates uploaded by them, owning responsibility for their correctness/authenticity.
- v. The bidders should scan and upload the respective documents in Technical Documentation as per the check list.
- vi. After uploading the documents, the copies of the uploaded technical bid documents and original Demand Drafts in respect of Bid Security and Bid document fee are to be submitted by the bidder to the "The Director, RGUKT, Basar, Mudhole(Mdl), Adilabad District-504107", by <u>04:00PM on 21.06.2016. (No physical submission of price bid will be entertained)</u>
- vii. Failure to furnish any of the uploaded documents, certificates, will entitled in rejection of the bid. The RGUKT shall not hold any risk on account of postal delay. Similarly, if any of the certificates, documents, etc., furnished by the Bidder are found to be false / fabricated / bogus, the bidder will be disqualified, blacklisted, action will be initiated as deemed fit and the Bid Security will be forfeited.
- viii. RGUKT will not hold any risk and responsibility regulating non-visibility of the scanned and uploaded documents.
- ix. The Documents that are uploaded online on e-market place will only be considered for Bid Evaluation.

Suppliers and Department users (i) Χ. Important Notice to Contractors, In the endeavor to bring total automation of processes in e-Procurement, the Govt.hasissued ordersvide G.O.Ms.No. 13 dated. 5.7.2006 integration electronic Payment Gateway permitting of of ICICI/HDFC/Axis Banks with e-Procurement platform, which provides a facility to participating suppliers / contractors to electronically pay the transaction fee online using their credit cards.

In case of consortium either the prime bidder or the consortium partner can purchase the bid document. The bid can be filed either with user ID of prime bidder or consortium partner.

xi. The rates should be quoted online only.

### 17. EVALUATION PROCEDURE:

- i. The Technical Bids will be opened by the Director, RGUKT, Basar or his authorized representative in the presence of the bidders or their authorized representative who may be present at that time.
- ii. The tenders will be evaluated so as to ascertain the capability of the bidders to provide the material with in the period mentioned above and also to assess whether the bidder satisfies the eligibility criteria as detailed in Clause 3 above.
- iii. The rejection of the bidder on technical grounds will be based on the failure to meet eligibility requirements.
- iv. Price Bids of only those bidders, who have fulfilled the eligibility criteria specified, will be opened. The Price Bid of the bidder who does not fulfill the eligibility criteria will not be opened and their tender stands rejected.
- v. Any claims or disputes raised by the unsuccessful bidders in respect of selection process and non-allotment of award will have no legal validity and will not be enforceable against the RGUKT. No further correspondence will be entertained regarding the disqualification.
- vi. The Director, RGUKT, Basar, reserves the right to accept or reject any / or all the tenders without assigning any reasons whatsoever. The Director, RGUKT, Basar, also reserves the right to cancel the selection process for award of the contract at any time. The decision of the Director, RGUKT, Basar is final and binding.

### 18. FORCE MAJEURE:

During force Majeure i.e. Acts of God, War, Floods, Riot, Earthquake, General Strike, Lock outs, Epidemics, Civil Commotions, the bidder shall inform the Purchaser immediately and provide their best possible service in given circumstances, and resume services as soon as possible after force majeure ceases.

### 19. ARBITRATION:

In the event of any dispute or differences between the supplier and the purchaser whether arising during the execution of orders under these terms and conditions or thereafter whether by breach or in manner in regard to:

- i. The Construction or interpretation of the terms and conditions
- ii. The respective rights and liabilities of the parties hereto there under
- iii. Any matter or thing out of or in relation to or in connection with these terms and conditions then either party shall give notice to the other of the same and such dispute or difference shall be and hereby referred to the arbitration of such person as the Director, RGUKT, Basar, may nominate and the decision of such Arbitrator shall be conclusive and binding on the parties hereto. The provisions of Arbitration and Conciliation Act 1996 shall apply.

### 20. DISPUTES:

All disputes and differences of any kind whatsoever arising out of or in connection with the contract, whether during or after completion of contract will be settled amicably (by negotiations) and the RGUKT's decision shall be final on all such matters and shall be binding on the Bidder.

### 21. DISCLAIMER:

i. Neither RGUKT nor its employees make any representation or warranty as to the accuracy, reliability or completeness of the information in this tender schedule and it is not possible for the RGUKT to consider the investment objective, financial situation and particular needs of each party who reads or uses the Tender Schedule. Certain prospective Bidders may have a better knowledge of the scope of work than others. Each prospective Bidder should conduct his or her own investigations and analysis and check the accuracy, reliability and completeness of the information in the Tender schedule and obtain independent advice from appropriate sources.

- ii. Director, RGUKT, Basar, reserves the right to reject any or all the Bids submitted in response to this request for Proposal at any stage without assigning any reasons whatsoever.
- iii. Director, RGUKT, Basar, reserves the right to change any or all of the provisions of this Request for Proposal.

### 22. **REJECTION OF TENDERS**:

- i. The Director, RGUKT, Basar, reserves the right to cancel the tender process and reject all tenders at any time prior to the award of contract without thereby incurring any liability as against the affected bidder or any obligations to inform the affected bidder of the grounds of acceptance or rejection.
- ii. No bidder is entitled to withdraw his or her offer after submission. In case of such withdrawal, the EMD deposited along with the tender schedule shall stand forfeited.
- 23. For breach of any of the conditions prescribed in the tender or as specified by the RGUKT from time to time, the EMD is liable to the forfeited. Decision of the Director, RGUKT, Basar in this regard is final and binding on bidder.

### **TECHNICAL BID**

### ANNEXURE-I

# 1. ELEGIBILITY CRITERIA:

S.No.	Description	Complied / Not ?
1	Registration of the Name of the Firm/company with the Registrar of	
1	Firms/Companies of State Government or Government of India.	
2	<ul><li>a. The bidder should be a authorized Microsoft Academic Re-seller.</li><li>b. Such that the bidder should attach the authorization certificate from the Microsoft.</li><li>Also a letter from Microsoft addressed to RGUKT certifying the same to be submitted.</li></ul>	
3	The bidder should have conducted business in India for more than 3 years for the Microsoft Products.	
4	The bidder should have supplied 500 No's of Microsoft Licenses in a single order during the last 3 years ( copy of supply order should be attached).	
5	A certificate of bidders turnover in Rupees for the last three Financial years (i.e.2013-14, 2014-15 & 2015-16) must be enclosed and be duly certified by the firm of Chartered Accountants.	
6	The bidder should not have been black-listed by any Government/Department. A certificate on company letterhead, stating that the bidder hasn't been blacklisted by any institution/organization/society/company of the Central/State Government Ministry/department, or its public sector organizations with company stamp and signed by authorized signatory should also be submitted.	
7	The CST/VAT No. allotted by the sales tax department, as well as TAN number of the firm allotted by the income tax department should be submitted, failing which bidder's bid may be rejected. The bidder should be registered with Service Tax Department of the Government of India and copy of the valid Service Tax Registration No. should also be enclosed	
8	The bidder should submit latest income tax returns for the last two financial year i.e. 2014-15 and 2015-16.	

### 2. Technical Specification:

Part No.	Item Name						Complied/ not?
KW9-00311	WINHOME	10	SNGL	OLP	NL	Acdmc	
	Legalization GetGenuine						

### **Financial Bid**

### ANNEXURE-II

Please quote amounts in numerals and words :

S.No.	Part No.	Item Name	Qty	Unit Price(Rs.)	Taxes & Duties	Total Price (Rs.)
1	KW9- 00311	WINHOME 10 SNGL OLP NL Acdmc Legalization GetGenuine	500 No's			

In figures: Rs. \_\_\_\_\_/-

In words: Rupees \_\_\_\_\_\_ only.

Note:

1) The bidder has to mention the percentage of taxes and duties.

2) The bidders have to strictly follow the formats available without any change in *Particulars & Format Nos.* 

3) The prices should be inclusive of all taxes, central excise duty, standard packing, freight, transit, insurance, loading and unloading charges including Service Tax, Cess, etc. for each of the items quoted.

(Signature of Bidder along with stamp)

## **DEVIATIONS FORMAT**

ANNEXURE-III

Please quote amounts in numerals and words:

S.No.	Pg. No.	Clause (Tender Ref.)	Description in the Tender (Ref.)	Deviation Details	Reasons for deviation
1					

(Signature of Bidder along with stamp)

### RGUKT. Ref. No: RGUKT-B/Proc/MS Windows/T02/2016, dated.03 .06.2016

### Bid Security(EMD) form

(To be issued by any Scheduled Bank in India and having at least one branch in Basar)

Whereas.....(here in after called " the Bidder") has submitted its bid Dated.....(Date). For the execution of .....(here in after called "the Bid")

KNOW ALL MEN By these present that WE.....of .....of .....having our

Registered office at ......(hereinafter called the "Bank") are bound unto the Rajiv Gandhi University of Knowledge Technologies,. (hereinafter called "The RGUKT") in the sum of .....for which payment well and truly to be made to the said RGUKT itself, its successors and assignees by these presents.

The conditions of these obligations are:

- 1. If the bidder withdraws its bid during the period of bid validity or
- 2. If the bidder, having been notified of the acceptance of its bid by the RGUKT during the period of bid validity
  - 1) Fails or refuses to execute the contract form if required; or
  - 2) Fails or refuses to furnish the performance security, in accordance with the bid requirement;

We undertake to pay the RGUKT up to the above amount upon receipt of its first written demand, without the RGUKT having to substantiate its demand, provided that in its demand the RGUKT will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the two conditions, specifying the occurred condition or conditions.

This guarantee will remain in force up to and including 90 days after the period of the bid validity, and any demand in respect thereof should reach the Bank not later than the above date.

Date:

Place:

and seal.

Signature of the Bank

### Ref. No. RGUKT-B/Proc/MS Windows/T02/2016, dated.03.06.2016

### PERFORMANCE SECURITY FORM

(To be issued by any Scheduled in India and having at least one branch in Basar)

To The Director, Rajiv Gandhi University of Knowledge Technologies, Basar, Mudhole (Mdl), Adilabad District, Telangana-504107.

WHEREAS..... (Name of Vendor) hereinafter called "the Vendor" has undertaken, in pursuance of

Contract No......Dated,.....(Date), to supply.....called "the Contract" AND WHEREAS it has been stipulated by you in the said Contract, that the Vendor shall furnish you with a Bank guarantee by a recognized bank for the sum specified therein as security for compliance with the supplier's performance Obligations in accordance with the Contract.

WHEREAS we have agreed to give the Vendor a Guarantee:

THEREFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the Vendor, up to a total of Rs.....and we undertake to pay you, upon your first written demand declaring the Vendor to be in default under Rs..... (Amount of Guarantee) as aforesaid without your needing to prove or to show grounds or reasons for your demand or the sum specified therein.

This guarantee is valid until the ......day of ...... (Date)

Place:

Signature of Guarantors

Date:

and Seal.

### SUPPLY AGREEMENT FORM

**Tender Ref :** RGUKT-B/Proc/MS Windows/T02/2016, dated.03.06.2016 **Tender Subject:** Supply of Microsoft Windows Licenses to RGUKT.

THIS AGREEMENT made the ...... day of...... (Month) (Year). Between the Rajiv Gandhi University of Knowledge Technologies, Basar (hereinafter "the RGUKT") the first party

AND

..... (Name of Vendor) of..... (City and Country of Vendor) (Hereinafter "the Vendor") of the second party:

This agreement of the two parties read as follows:

WHEREAS the RGUKT called for tenders from various companies for supply of Microsoft Windows Licenses as follows:

S.No.	Part No.	Item Name	Qty
1	KW9-00311	WINHOME 10 SNGL OLP NL Acdmc Legalization GetGenuine	500 No's

WHEREAS the vendor has submitted the quotations, which was accepted by the RGUKT after discussions; and

WHEREAS the RGUKT is desirous of placing the purchase order for supply of the above Software (latest version); and

WHEREAS the vendor had agreed to effect the above supplies, as per the terms and conditions mentioned herein below:

WHEREAS The vendor has submitted Bank Guarantee vide BG No: \_\_\_\_\_

Dt.\_\_\_\_\_, issued by \_\_\_\_\_\_(Name of the Bank & Branch), , which is valid up to \_\_\_\_\_\_. The vendor was issued the **Purchase order No RGUKT-B/Proc/ms WINDOWS/T\_\_\_/2016, Dt. \_\_\_\_\_\_,** subject to the following terms and conditions and the schedules I, II and III appended.

### **TERMS AND CONDITIONS:**

- 1. Tender Offer & Period of Agreement:
  - 1.1. The Microsoft Windows Licenses are purchased, delivered to the RGUKT, Basar.
  - 1.2. This agreement is valid for this lot of order(s) only and till expiry of warranty period/installation of the last license under this lot. However, the period of agreement may be extended by mutual consent.
- 2. PRICE:
  - 2.1. The order value is as follows:

S.No.	Part No.	Item Name	Qty	Unit Price(Rs.)	Taxes & Duties	Total Price (Rs.)
1	KW9- 00311	WINHOME 10 SNGL OLP NL Acdmc Legalization GetGenuine	500 No's			

- 2.2. The above prices are inclusive of all applicable taxes (VAT/Service Tax), octroi and for life time validity.
- 2.3. The price quoted shall be all inclusive of ex-factory price, packing, forwarding, freight
- 2.4. The rates quoted by the bidder shall be fixed for the duration of the contract period and shall not be subject to adjustment on any account. But, any benefit arising out of any subsequent reduction in the prices due to reduction in duty & taxes after the prices are fixed and before the delivery should be passed on to the Purchaser (i.e. RGUKT).

### 3. DELIVERY SCHEDULE:

- **3.1.** The Vendor has to provide license copy and set of software media.
- **3.2.** The vendor has to deliver the media copy to the RGUKT-Basar.
- **3.3.** The delivery period is 4 (Four) Weeks from the date of Letter of Intent.
- **3.4.** In the event of delayed delivery i.e. delivery after the expiry of the delivery period as specified Para 4(iii) herein above, the vendor shall be liable to pay a penalty at a percentage of the value of the undelivered software license subject to a maximum of 10% as detailed below:
  - **Note:** If any items or part of items not delivered as per the purchase order during the stipulated time penalty will be calculated on all items pertaining to that location.

@ 1% for the One week@2.5% for Two weeks@5% for Three weeks

@10% for Four weeks, if delay continues beyond 4 weeks, then the contract is liable to be cancelled.

- 3.5. The delivery not be deemed to be complete until and unless the ordered products are checked and accepted by the RGUKT as per the order and specifications. No installation required for the above products.
- 3.6. After the delivery is made, if it is discovered that the licenses supplied are not according to our requirement, such supply would be rejected at the supplier's cost.

### 4. PAYMENT TERMS:

- 4.1. 100% payment would be released through RTGS/NEFT/Cheque within 30 days on delivery of items & on receipt of the following details:
  - 4.1.1. Original invoice duly signed by the authorized signatory.
  - 4.1.2. Item acceptance certificate duly signed and sealed from authorized representative of RGUKT.
  - 4.1.3. PAN card, Bank Account details, Bank Address & RTGS details of the agency are to be forwarded along with the invoice.

### 5. GUARANTEE:

- 5.1. The Microsoft Licenses being supplied to RGUKT are licensed and legally obtained.
- 5.2. The vendor shall provide a Certificate of Guarantee guaranteeing the Purchaser-Company of the satisfactory operation of the Microsoft Licenses given by the vendor.

### 6. ROYALTIES AND PATENTS:

Any royalties or patents or the charges for the use or infringement thereof that may be involved in the contract shall be included in the price. Bidder shall protect RGUKT against any claims thereof.

### 7. FORCE MAJEURE:

During force Majeure i.e. Acts of God, War, Floods, Riot, Earthquake, General Strike, Lock outs, Epidemics, Civil Commotions, the bidder shall inform the Purchaser immediately and provide their best possible service in given circumstances, and resume services as soon as possible after force majeure ceases.

### 8. ARBITRATION:

In the event of any dispute or differences between the supplier and the purchaser whether arising during the execution of orders under these terms and conditions or thereafter whether by breach or in manner in regard to:

- 8.1. The Construction or interpretation of the terms and conditions
- 8.2. The respective rights and liabilities of the parties hereto there under
- 8.3. Any matter or thing out of or in relation to or in connection with these terms and conditions then either party shall give notice to the other of the same and such dispute or difference shall be and hereby referred to the arbitration of such person as the Director, RGUKT, Basar, may nominate and the decision of such Arbitrator shall be conclusive and binding on the parties hereto. The provisions of Arbitration and Conciliation Act 1996 shall apply.

#### 9. DISPUTES:

All disputes and differences of any kind whatsoever arising out of or in connection with the contract, whether during or after completion of contract will be settled amicably (by negotiations) and the RGUKT's decision shall be final on all such matters and shall be binding on the Bidder.

### IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year above written.

Signed, and delivered by

Signed, and delivered by

Second Party

First Party

for \_\_\_\_\_ (Name of the Vendor) For Rajiv Gandhi University of Knowledge Technologies, Basar

Vendor's common seal: Place: Basar Date: \_\_\_\_\_ RGUKT common seal: Place: Basar Date: \_\_\_\_\_

IN THE PRESENCE OF 1) \_\_\_\_\_ 2) \_\_\_\_\_

IN THE PRESENCE OF 1) \_\_\_\_\_ 2) \_\_\_\_\_

### **Bid letter form**

IN FINANCIAL BID

From:

(Registered name and address of the bidder)

To Rajiv Gandhi University of Knowledge Technologies, Basar, Mudhole Mandal, Adilabad Dsitrict, Telangana-504107.

Sir,

Having examined the bidding documents and amendments there on, we the undersigned, offer to supply of Windows licenses as the case may be, in conformity with the terms and conditions of the bidding document and amendments thereon in response to your tender call dated.....

We undertake to provide the above mentioned services, as assigned to us in conformity with the said bidding documents, for an estimated sum of Rs ...... (Total bid amount in words and figures) which may vary in accordance with the schedule of prices attached herewith and coverage options made by RGUKT or its user organization.

If our bid is accepted, we undertake to:

- a. Supply of Windows licenses according to the time schedule specified in the bid document,
- b. Obtain the performance guarantee from a Nationalized bank in accordance with bid requirements for the due performance of the contract,
- c. Agree to abide by the bid conditions, which remain binding upon us during the entire bid validity period and bid, may be accepted any time before the expiration of that period.
- d. We understand that you are not bound to accept the lowest or any bid you may receive, nor to give any reason for the rejection of any bid, and that you will not defray any expenses incurred by us in bidding.

Place:

Bidder's Signature

Date:

Seal.

# **Bidder Information**

### (IN TECHNICAL BID)

1	Name of the organization		
2	Year of establishment		
3	Registered Office Address		
4	Name & Designation of Authorized person		
5	Phone No.		
6	Fax No.		
7	Email		
8	Bank Details of the Agency		
	Bank Name		
	Bank Address		
	Bank Account Number		
	IFSC Code		
9	PAN No.		
10	TIN No.		
11	Total No. of branch offices in Telangana		
12	Details of EMD furnished		
13	Details of certificates enclosed.		

## (IN TECHNICAL BID)

## Turn over details of item/product - 2015-16

S.No	Name of the Organization from which purchase order is obtained	No. of Licenses sold	Amount (Rs in Lakhs)

## List of Major Customers - 2015-16

S. No	Customer Full Address	Year of supply	No. of Licenses Sold	Turn Over (Rs.)

#### CHECK LIST

#### **IMPORTANT**:

The Bidder must ensure that the following details in the check list are furnished along with the bid document. The bidder must also carefully go through all the contents of the BID Document and any additional information/documents, required more than the items listed in the check list below, also shall have to be furnished. Non-furnishing of any required information/document as per the Tender Document will lead to rejection of the bid.

S.No	Particulars	Name of the file uploaded	Page Number
1	Bidder Information Sheet		
2	Tender Processing Fee of Rs.5000/- by way of DD from any nationalized Bank		
3	EMD (DD/BG) from any Scheduled Bank.		
4	Copy of Registration Certificate		
5	Microsoft Authorization Letters		
6	Certificates issued by the firm of CAs regarding turnover of the subject material		
7	Previous purchase orders along with Satisfactory Performance Certificate from parties		
8	Constitution/Legal status of the firm		
9	Latest Income Tax Returns filed for last two financial years 2014-15 & 2015-16.		
10	VAT/CST Registration		
11	Latest VAT/CST Returns		
12	Power of Attorney, wherever applicable		
14	Non-block list declaration		
15	List of Present clientele with addresses & Phone numbers		
17	All other information/documents that are required in the bid document		

NOTE: All pages of the bid documents must be serially numbered and signed.